A BILL FOR AN ACT

RELATING TO COLLECTIVE BARGAINING RIGHTS OF INDEPENDENT DIRECT SUPPORT PROVIDERS.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

1 SECTION 1. The Hawaii Revised Statutes is amended by 2 adding a new chapter to be appropriately designated and to read 3 as follows: 4 "CHAPTER 5 INDEPENDENT DIRECT SUPPORT PROVIDERS 6 -1 Definitions. As used in this chapter: 7 "Board" means the Hawaii labor relations board established 8 under section 89-5. 9 "Collective bargaining" or "bargaining collectively" means 10 the process by which the State and the exclusive representative 11 of the independent direct support providers negotiate mandatory 12 subjects of bargaining identified in section -4(b), or any 13 other mutually agreed subjects of bargaining not in conflict with state or federal law, with the intent to arrive at an 14

agreement that, when reached, shall be legally binding on all

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parties.

"Collective bargaining service fee" means a fee deducted by 1 2 the State from the compensation of an independent direct support provider who is not a member of the exclusive representative of 3 4 independent direct support providers, which is paid to the 5 exclusive representative. 6 "Exclusive representative" means the labor organization 7 that has been certified under this chapter and has the right to represent independent direct support providers for the purpose 8 9 of collective bargaining. 10 "Grievance" means the exclusive representative's formal 11 written complaint regarding the improper application of one or 12 more terms of the collective bargaining agreement, the failure to abide by any agreement reached, or the discriminatory 13 application of a rule that has not been resolved to a 14 satisfactory result through informal discussion with the State. 15 16 "Independent direct support provider" means any individual who provides home- and community-based services to a service **17** 18 recipient and is employed by the service recipient, shared 19 living provider, or surrogate. 20 "Labor organization" means an organization of any kind in 21 which independent direct support providers participate and that

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- 1 exists, in whole or in part, for the purpose of representing 2 independent direct support providers. 3 "Service recipient" means a person who receives home- and 4 community-based services administered by the department of human 5 services. 6 "Shared living provider" means a person who operates under 7 a contract with an authorized agency and provides individualized 8 home support for one or two people who live in the person's 9 An authorized agency includes a designated agency for 10 developmental services. 11 "Surrogate" means a service recipient's authorized family 12 member, legal guardian, or a person identified in a written agreement as having responsibility for the care of a service 13 14 recipient. 15 -2 Rights of independent direct support providers. 16 Independent direct support providers shall have the right to: (1) Organize, form, join, or assist a labor organization 17 18 for the purposes of collective bargaining without
- 20 (2) Bargain collectively through their chosen21 representatives;

interference, restraint, or coercion;

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1	(3)	Engage in concerted activities for the purpose of
2		supporting or engaging in collective bargaining or
3		other mutual aid or protection;
4	(4)	Pursue grievances through the exclusive representative
5		as provided in this chapter; and
6	(5)	Refrain from any or all activities, subject to the
7		requirements of section -4(b)(3).
8	S	-3 Rights of the State. Subject to the rights
9	guarantee	d by this chapter and subject to all other applicable
10	laws and	rules, nothing in this chapter shall be construed to
11	interfere	with the right of the State to:
12	(1)	Carry out the mandate and goals of the department of
13		human services and to use personnel, methods, and
14		means in the most appropriate manner possible;
15	(2)	With the approval of the governor, take whatever
16		action as may be necessary to carry out the mission of
17		the department of human services in an emergency
18		situation;
19	(3)	Comply with federal and state laws;
20	(4)	Enforce rules and regulatory processes;
21	(5)	Develop rules and regulatory processes that do not
22		impair existing contracts, subject to the duty to

1		bargain over mandatory subjects of bargaining and to
2		the legislative power of the legislature; and
3	(6)	Solicit and accept for use any grant of money,
4		services, or property from the federal government, the
5		State, or any political subdivision or agency of the
6		State, including federal matching funds, and to
7		cooperate with the federal government or any political
8		subdivision or agency of the State in making an
9		application for any grant.
10	S	-4 Establishment of limited collective bargaining;
11	scope of	bargaining; collective bargaining service fee. (a)
12	Independe	nt direct support providers, through their exclusive
13	represent	ative, shall have the right to bargain collectively
14	with the	State, through the governor's designee, under this
15	chapter.	
16	(b)	Mandatory subjects of bargaining under this section
17	shall be	limited to:
18	(1)	Compensation rates, workforce benefits, and payment
19		methods and procedures, except that independent direct
20		support providers shall not be eligible to participate
21		in the employees' retirement system or the employer-

1		unio	n health benefits trust fund solely by virtue of
2		barg	aining under this chapter;
3	(2)	Prof	essional development and training, except that the
4		issu	e of whether the State may choose directly to
5		crea	te and administer a professional development or
6		trai	ning program shall be a permissive subject of
7		barg	aining;
8	(3)	The	collection and disbursement of dues or fees to the
9		excl	usive representative; provided that a collective
10		barg	aining service fee may not be required of
11		nonm	embers unless the exclusive representative has
12		esta	blished and maintained a procedure to provide
13		nonm	embers with:
14		(A)	An audited financial statement that identifies
15			the major categories of expenses, and divides
16			them into chargeable and nonchargeable expenses;
17			and
18		(B)	An opportunity to object to the amount of the
19			collective bargaining service fee sought, any
20			amount reasonably in dispute to be placed in
21			escrow, subject to prompt review and
22			determination by the board to resolve any

1	objection over the	amount of the collective
2	bargaining service	fee, as provided for in
3	subsection (d);	

- 4 (4) Procedures for resolving grievances against the State;
 5 provided that the final step of any negotiated
 6 grievance procedure, if required, shall be a hearing
 7 and final determination by the board in accordance
 8 with board rules; and
- 9 (5) Access to job referral opportunities within covered
 10 programs, except that the issue of whether the State
 11 may choose directly to create and administer a
 12 referral registry shall be a permissive subject of
 13 bargaining.
- 14 For the purpose of this chapter, the obligation to 15 bargain collectively is the performance of the mutual obligation 16 of the State and the exclusive representative of the independent 17 direct support providers to meet at reasonable times and confer 18 in good faith with respect to all matters bargainable under this 19 chapter; provided that the failure or refusal of either party to 20 agree to a proposal, or to change or withdraw a lawful proposal, 21 or to make a concession shall not constitute, or be evidence of, 22 directly or indirectly, a breach of this obligation. Nothing in

- 1 this chapter shall be construed to require either party during
- 2 collective bargaining to accede to any proposal or proposals of
- 3 the other party.
- 4 (d) The collective bargaining service fee shall not exceed
- 5 eighty-five per cent of the amount payable as dues by members of
- 6 the exclusive representative. The collective bargaining service
- 7 fee shall be deducted in the same manner as dues deducted from
- 8 the compensation of independent direct support providers who are
- 9 members of the exclusive representative and shall be used to
- 10 defray the costs incurred by the labor organization in
- 11 fulfilling its duty to represent independent direct support
- 12 providers in their relations with the State. Any dispute raised
- 13 by a nonmember concerning the amount of a collective bargaining
- 14 service fee, as provided under subsection (b)(3), may be
- 15 resolved by the board, which shall review and determine the
- 16 matter promptly, in accordance with the board rules.
- 17 § -5 Election; bargaining unit. (a) Petitions and
- 18 elections shall be conducted in like manner pursuant to the
- 19 procedures provided in section 89-7 for employee organizations,
- 20 and the exclusive representative shall be the exclusive
- 21 representative for the purpose of collective bargaining.

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- (b) A representation election for independent direct
 support providers conducted by the board shall be by mail
- 4 (c) The bargaining unit for purposes of collective
 5 bargaining pursuant to this chapter shall be one statewide unit
 6 of independent direct support providers. Eligible independent
 7 direct support providers shall have the right to participate in
 8 a representation election but shall not have the right to vote
 9 on or otherwise determine the collective bargaining unit.
 10 Eligible independent direct support providers shall all be
- Eligible independent direct support providers shall all be
 independent direct support providers who have been paid for
 providing home- and community-based services within the previous
 one hundred eighty days.
 - (d) At least quarterly, the State shall compile and maintain a list of names and addresses of all independent direct support providers who have been paid for providing home- and community-based services to service recipients within the previous one hundred eighty days. The list shall not include the names of any recipient, or indicate that an independent direct support provider is a relative of a recipient or has the same address as a recipient. Upon request, the State shall provide within seven days the most recent list of independent

- 1 direct support providers in its possession to any organization
- 2 that has as one of its primary purposes the collective
- 3 bargaining representation of independent direct support
- 4 providers in their relations with state or other public
- 5 entities, including the labor organization certified as the
- 6 exclusive representative under this chapter.
- 7 § -6 Mediation; fact-finding; last best offer. (a) If,
- 8 after a reasonable period of negotiation, the exclusive
- 9 representative of the collective bargaining unit and the State
- 10 reach an impasse, the board, upon petition of either party, may
- 11 authorize the parties to submit their differences to mediation.
- 12 Within five days after receipt of the petition, the board shall
- 13 appoint a mediator who shall communicate with the parties and
- 14 attempt to mediate an amicable settlement; provided that no
- 15 person may be appointed as a mediator unless the person is of
- 16 high standing and not actively connected with labor or
- management.
- 18 (b) If, after a reasonable period of time, no fewer than
- 19 fifteen days after the appointment of a mediator, the impasse is
- 20 not resolved, the mediator shall certify to the board that the
- 21 impasse continues.

- 1 (c) The board shall appoint a fact finder who has been
- 2 mutually agreed upon by the parties. If the parties fail to
- 3 agree on a fact finder within five days, the board shall appoint
- 4 a neutral third party to act as a fact finder pursuant to rules
- 5 adopted by the board. A member of the board or any individual
- 6 who has actively participated in mediation proceedings for which
- 7 fact-finding has been called shall not be eligible to serve as a
- 8 fact finder under this section, unless agreed upon by the
- 9 parties.
- 10 (d) The fact finder shall conduct hearings pursuant to
- 11 rules of the board. Upon request of either party or the fact
- 12 finder, the board may issue subpoenas of persons and documents
- 13 for the hearings, and the fact finder may require that testimony
- 14 be given under oath and may administer oaths.
- 15 (e) Nothing in this section shall prohibit the fact finder
- 16 from endeavoring to mediate the dispute at any time prior to
- 17 issuing recommendations.
- (f) The fact finder shall consider the following factors
- 19 in making a recommendation:
- 20 (1) The needs and welfare of consumers, including their
- interest in greater access to quality services;

- (2) The nature and needs of the personal care assistance
 program;
- 3 (3) The interest and welfare of independent direct support
 4 providers;
- 5 (4) The history of negotiation between the parties,6 including those leading to the proceedings;
- 7 (5) Changes in the cost of living; and
- (6) Generally accepted labor-management relationspractices in the State.
- (g) Upon completion of the hearings provided in subsection
 (d), the fact finder shall transmit written findings and
 recommendations to both parties.
- 13 The costs of witnesses and other expenses incurred by 14 either party in fact-finding proceedings shall be paid directly 15 by the parties incurring them, and the costs and expenses of the fact finder shall be divided equally by the parties. The fact 16 17 finder shall be paid a rate mutually agreed upon by the parties 18 for each day or any part of a day while performing fact-finding 19 duties and shall be reimbursed for all reasonable and necessary 20 expenses incurred in the performance of the fact finder's 21 duties. A statement of fact-finding per diem and expenses shall 22 be certified by the fact finder and submitted to the board for

- 1 approval. The board shall provide a copy of approved fact-
- 2 finding costs to each party with its order apportioning half of
- 3 the total to each party for payment. Each party shall pay its
- 4 half of the total within fifteen days after receipt of the
- 5 order. Approval by the board of fact-finding and the fact
- 6 finder's costs and expenses and its order for payment shall be
- 7 final as to the parties.
- 8 (i) If the dispute remains unresolved twenty days after
- 9 transmittal of findings and recommendations, each party shall
- 10 submit to the board its last best offer on all disputed issues
- 11 as a single package. Each party's last best offer shall be
- 12 certified to the board by the fact finder. The board may hold
- 13 hearings and consider the recommendations of the fact finder.
- 14 Within thirty days of the certifications, the board shall select
- 15 between the last best offers of the parties, considered in their
- 16 entirety without amendment, and shall determine their cost. The
- 17 board shall not issue an order under this subsection that:
- 18 (1) Is in conflict with any statute;
- 19 (2) Is in conflict with any rule, unless the rule relates
- to a mandatory subject of bargaining; or
- 21 (3) Determines an issue that is not a mandatory subject of
- bargaining.

1 The board shall determine the cost of the agreement 2 selected and recommend to the legislature its choice with a 3 request for an appropriation. If the legislature appropriates 4 the requested amount of funds, the agreement shall become 5 effective and legally binding at the beginning of the next 6 fiscal year. If the legislature appropriates a different amount 7 of funds, the terms of the agreement affected by that 8 appropriation shall be renegotiated based on the amount of funds 9 actually appropriated by the legislature, and the agreement with 10 the negotiated changes shall become effective and binding at the 11 beginning of the next fiscal year. No portion of any agreement 12 shall become effective separately without the mutual consent of 13 the parties. 14 General duties and prohibited conduct; unfair labor 15 The State, the independent direct support practices. (a) 16 providers, and their representatives shall make every reasonable 17 effort to make and maintain agreements concerning matters 18 allowed under this chapter and to settle all disputes, whether 19 arising out of the application of, or concerning, those 20 agreements. Upon request of either party, all disputes shall be 21 considered within fifteen days of the request or at such times 22 as may be mutually agreed to and, if possible, settled with all

1	expedition	n in conference between representatives designated and
2	authorize	d to confer by the State or the independent direct
3	support p	roviders; provided that neither party shall be
4	compelled	to make any agreements or concessions.
5	(b)	It shall be an unfair labor practice for the State to:
6	(1)	Interfere with, restrain, or coerce independent direct
7		support providers in the exercise of their rights
8		under this chapter or by any law or rule;
9	(2)	Dominate or interfere with the formation or
10		administration of any labor organization or contribute
11		financial or other support to the labor organization;
12	(3)	Discriminate in regard to referral practices or
13		eligibility for work opportunities within covered
14		programs for an independent direct support provider,
15		or to encourage or discourage membership in any labor
16		organization;
17	(4)	Take negative action against an independent direct
18		support provider because the provider has taken
19		actions demonstrating the provider's support for a
20		labor organization, including signing a petition,

grievance, or affidavit or giving testimony under this

chapter;

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I	(5)	Refuse to bargain collectively in good faith with the
2		exclusive representative; or
3	(6)	Discriminate against an independent direct support
4		provider based on race, color, creed, religion, age,
5		gender, sexual orientation, gender identity, or
6		national origin, or because the provider is a
7		qualified individual with a disability.
8	(c)	It shall be an unfair labor practice for a labor
9	organizat	ion to:
10	(1)	Restrain or coerce independent direct support
11		providers in the exercise of the rights guaranteed
12		them by law or rule; provided that a labor
13		organization may prescribe its own rules with respect
14		to the acquisition or retention of membership;
15		provided further that the rules are not
16		discriminatory;
17	(2)	Refuse to bargain collectively in good faith with the
18		State;
19	(3)	Cause, or attempt to cause, the State to discriminate
20		against an independent direct support provider in
21		violation of subsection (b); or

1 (4)Threaten to or cause a provider to strike or curtail 2 the provider's services in recognition of a picket 3 line of any employee or labor organization. 4 An independent direct support provider shall not 5 strike or curtail the provider's services in recognition of a 6 picket line of any employee or labor organization. 7 S Prevention of unfair labor practices. (a) The 8 board may prevent the State or a labor organization from 9 engaging in any unfair labor practice listed in section -7. 10 Whenever a charge is made that the State or a labor organization has engaged in or is engaging in any unfair labor practice, the 11 12 board may issue and cause to be served upon that party a 13 complaint stating the charges in that respect and containing a 14 notice of hearing before the board at a place and time therein fixed at least seven days after the complaint is served. 15 16 board may amend the complaint at any time before it issues an **17** order. No complaint shall be filed based upon any unfair labor 18 practice that occurred more than six months prior to the filing 19 of the complaint with the board and the service of a copy 20 thereof upon the party against whom such complaint is made, 21 unless the person aggrieved thereby was prevented from filing 22 the complaint by reason of service in the United States armed



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- 1 forces, in which event the six-month period shall be computed
- 2 from the day of the person's discharge.
- 3 (b) The party complained of shall have the right to file
- 4 an answer to the original or amended complaint and appear in
- 5 person or otherwise and present evidence in connection therewith
- 6 at the time and place fixed in the complaint. In the discretion
- 7 of the board, any other person may be permitted to intervene and
- 8 present evidence in the matter. Any proceeding under this
- 9 section shall, so far as practicable, be conducted in accordance
- 10 with the Hawaii rules of evidence adopted under chapter 626.
- 11 The board shall provide for the making of a transcript of the
- 12 testimony presented at the hearing.
- (c) The board shall have power to administer oaths and
- 14 take testimony under oath relative to the matter of inquiry. At
- 15 any hearing ordered by the board, the board shall have the power
- 16 to subpoena witnesses and to demand the production of books,
- 17 papers, records, and documents for examination. Officers who
- 18 serve subpoenas issued by the board and witnesses attending
- 19 hearings conducted by the board shall receive fees and
- 20 compensation at the same rates as officers and witnesses in
- 21 cases brought in the circuit court, to be paid by the board.

1 If, upon a preponderance of the evidence, the board 2 finds that any party named in the complaint has engaged in or is 3 engaging in any unfair labor practice, the board shall state its 4 finding of fact in writing and shall issue and cause to be served on that party an order requiring that party to cease and 5 desist from the unfair labor practice, and to take any 6 7 affirmative action as will carry out the policies of this chapter. If, upon a preponderance of the evidence, the board 8 9 does not find that the party named in the complaint has engaged 10 in or is engaging in any unfair labor practice, the board shall 11 state its findings of fact in writing and dismiss the complaint. 12 In determining whether a complaint shall issue 13 alleging a violation of section -7, and in deciding those 14 cases, the same rules of decision shall apply irrespective of 15 whether or not a labor organization affected is affiliated with 16 a labor organization that is national or international in scope. **17** Negotiated agreement; funding termination; renewal; 18 enforcement. (a) If the State and the exclusive representative 19 reach an agreement, the governor shall request from the 20 legislature an appropriation sufficient to fund the agreement in 21 the next operating budget. If the legislature appropriates 22 sufficient funds, the negotiated agreement shall become

- 1 effective and binding at the beginning of the next fiscal year.
- 2 If the legislature appropriates a different amount of funds, the
- 3 terms of the agreement affected by that appropriation shall be
- 4 renegotiated based on the amount of funds actually appropriated
- 5 by the legislature and shall become effective and legally
- 6 binding in the next fiscal year.
- 7 (b) Collective bargaining agreements shall remain in
- 8 effect for a maximum term of two years and shall not be subject
- 9 to cancellation or renegotiation during the term without the
- 10 mutual consent in writing of both parties; provided that the
- 11 consent shall be filed with the board. Upon the filing of the
- 12 consent, an agreement may be supplemented, canceled, or
- 13 renegotiated.
- 14 (c) The agreement shall terminate upon the expiration of
- 15 its specified term. Negotiations for a new agreement to take
- 16 effect upon the expiration of the preceding agreement shall be
- 17 commenced at any time within one year next preceding the
- 18 expiration date upon the request of either party and may be
- 19 commenced at any time previous thereto with the consent of both
- 20 parties.
- 21 (d) If the State and the collective bargaining unit are
- 22 unable to arrive at an agreement and no existing agreement is in



- 1 effect, the existing contract shall remain in force until a new
- 2 contract is ratified by the parties; provided that nothing in
- 3 this subsection shall prohibit the parties from agreeing to a
- 4 modification of certain provisions of the existing contract
- 5 that, as amended, shall remain in effect until a new contract is
- 6 finalized and funded by the legislature.
- 7 (e) The board may enforce compliance with all provisions
- 8 of a collective bargaining agreement upon the complaint of
- 9 either party. If a complaint is made by either party to an
- 10 agreement, the board shall proceed in the manner prescribed in
- 11 section -8 relating to the prevention of unfair labor
- 12 practices.
- 13 § -10 Rights unaltered. (a) A collective bargaining
- 14 agreement shall not infringe upon any rights of service
- 15 recipients or their surrogates to hire, direct, supervise, or
- 16 discontinue the employment of any particular independent direct
- 17 support provider.
- 18 (b) Nothing in this section shall alter the rights and
- 19 obligations of private sector employers and employees under the
- 20 National Labor Relations Act, 29 U.S.C. section 151 et seq.
- 21 (c) Independent direct support providers shall not be
- 22 considered public employees for purposes other than collective



- 1 bargaining, including joint or vicarious liability in tort or
- 2 the limitation on liability in subsection (e). Independent
- 3 direct support providers shall not be eligible for participation
- 4 in the employees' retirement system or the Hawaii employer-union
- 5 health benefits trust fund solely by virtue of bargaining under
- 6 this chapter. Nothing in this chapter shall require the State
- 7 to alter its current practice with respect to independent direct
- 8 support providers of making payments regarding social security
- 9 and medicare taxes, federal or state unemployment contributions,
- 10 or workers' compensation insurance.
- 11 (d) Nothing in this chapter shall infringe upon the right
- 12 of the judiciary and the legislature to make programmatic
- 13 modifications to the delivery of state services through subsidy
- 14 or other programs.
- 15 (e) The State and its employees shall not be vicariously
- 16 liable for any act or omission by an independent direct support
- 17 provider or any claim arising out of the employment relationship
- 18 between a service recipient and an independent direct service
- 19 provider, nor shall the State be liable as a joint employer.
- 20 § -11 Rules. The board shall adopt rules in accordance
- 21 with chapter 91 as necessary to implement this chapter.

1 S -12 Appeal. (a) Any person aggrieved by an order or 2 decision of the board issued pursuant to this chapter may appeal 3 the order or decision to the intermediate court of appeals. 4 An order of the board shall not automatically be (b) 5 stayed pending an appeal. A stay shall first be requested from 6 the board. The board may stay the order or any part of it. 7 the board denies a stay, then a stay may be requested from the 8 intermediate court of appeals. The intermediate court of 9 appeals may stay the order or any part of it and may order 10 additional interim relief. 11 S -13 Enforcement. (a) Orders of the board issued 12 under this chapter may be enforced by any party or by the board 13 by filing a petition with a circuit court located in the county 14 in which the action before the board originated. The petition 15 shall be served on the adverse party as provided for service of 16 process under the Hawaii rules of civil procedure. If, after **17** hearing, the court determines that the board had jurisdiction 18 over the matter and that a timely appeal was not filed or that **19** an appeal was timely filed and a stay of the board order or any 20 part of it was not granted or that a board order was affirmed on 21 appeal in pertinent part by the intermediate court of appeals or 22 on review by the supreme court following acceptance of an 2014-1463 SB3076 SD1 SMA.doc

- 1 application for writ of certiorari, the court shall incorporate
- 2 the order of the board as a judgment of the court. There shall
- 3 be no appeal from that judgment; provided that a judgment
- 4 reversing a board decision on jurisdiction may be appealed to
- 5 the intermediate court of appeals.
- 6 (b) Upon filing of a petition by a party or the board, the
- 7 court may grant temporary relief, including a restraining order,
- 8 as it deems proper pending a formal hearing.
- 9 (c) Orders and decisions of the board shall apply only to
- 10 the particular case under appeal, but any number of appeals
- 11 presenting similar issues may be consolidated for hearing with
- 12 the consent of the board. The board shall not modify, add to,
- 13 or detract from a collective bargaining agreement by any order
- 14 or decision.
- 15 § -14 Antitrust exemption. The activities of
- 16 independent direct support providers and their exclusive
- 17 representative that are necessary for the exercise of their
- 18 rights under this chapter shall be afforded state action
- 19 immunity under applicable federal and state antitrust laws. The
- 20 State intends that the "state action" exemption to federal
- 21 antitrust laws be available only to the State, to independent
- 22 direct support providers, and to their exclusive representative



- 1 in connection with these necessary activities. Exempt
- 2 activities shall be actively supervised by the State."
- 3 SECTION 2. This Act shall take effect on July 1, 2050.

Report Title:

Collective Bargaining; Independent Direct Support Providers

Description:

Enables independent direct support providers to engage in collective bargaining with the State. Effective 7/1/2050. (SD1)

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